

Instructions on how to use Support Tool in Tekla BIM Awards – competition

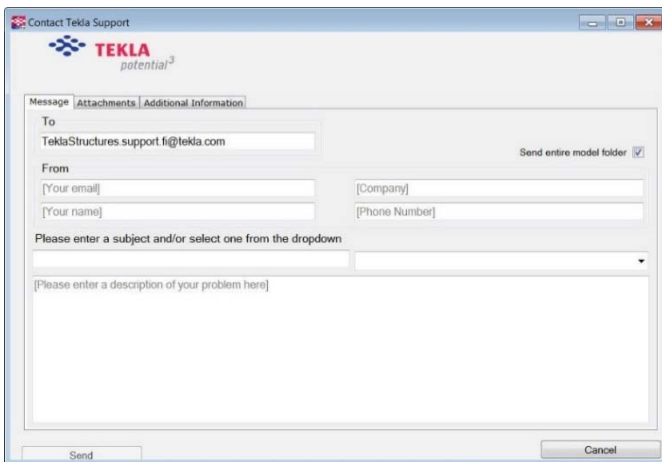
This instruction is supplementing the Support Tool’s own instruction, which can be found from [Tekla User Assistance](http://www.teklastructures.support.com). www.teklastructures.support.com
([Home](#) > [Instructions](#) > [Extensions](#) > [Support Tool](#))

Usage

Support Tool can be found in Tekla Structures 20.0 and newer versions: **Help...** > **Contact Tekla Support**. It can be used also with models created with older Tekla Structures versions. Before Tekla Structures 20.0 Support Tool was available as an Extension. If you cannot use Tekla Structures 20.0 (or newer) for sending the model and need an older version of the Support Tool please contact your local support.

Message tab

Fill in correct **To-** and **From-** email addresses, so you can be contacted if necessary. Remember to give sufficient information on Subject and Description windows.



Attachments tab

Now you have to define all the files you want to send, so pack them to a few .zip folders and attach them (using **Attach Extra Files** button).

